

# SHDH AGED CARE SERVICES



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## WHAT IS RESIDENTIAL CARE?

Residential aged care is for older people who can no longer live at home. Reasons can include illness, disability, bereavement, an emergency, the needs of their carer, family or friend, or because it is no longer possible to manage at home without help.

## HOW TO ACCESS RESIDENTIAL CARE

<b>ASSESS</b>	To enter into residential care you must have an Assessment by the Aged Care Assessment team (ACAS). These teams consist of health practitioners eg. doctors, nurses & social workers. <ul style="list-style-type: none"> <li>• This assessment confirms the eligibility &amp; type of care required.</li> <li>• Referrals can be made directly by the prospective resident, family members or your GP.</li> <li>• Our local ACAS number for referrals is Bendigo Regional Health Service - 1300 7335 81 (toll free).</li> </ul>
<b>EXPRESSION OF INTEREST</b>	Complete the Expression of Interest & application forms found on our webpage <a href="http://www.shdh.org.au/Programs%20&amp;%20services/Aged%20Care">www.shdh.org.au/Programs &amp; services/ Aged Care</a> or contact our Residents Trust Officer on 5033 9226 to request an application pack to be sent directly to you. A tour of the facility can also be arranged.
<b>COSTS</b>	Our Aged Care fees are determined by three factors, though not all apply to every prospective resident. <ol style="list-style-type: none"> <li>1. Basic Daily Fees (Pays for living expenses)</li> <li>2. Means Tested Care Fee (Contribution for Care Costs)</li> <li>3. Accommodation Payment (Pays for the Accommodation)</li> </ol> For fee estimation go to <a href="http://www.myagedcare.gov.au">www.myagedcare.gov.au</a> or contact our Resident Trust Officer on 5033 9226.
<b>FORMS</b>	Requirements for entry into our Swan Hill District Nursing Home <ul style="list-style-type: none"> <li>• Aged Care Assessment, Centrelink/DVA Asset &amp; Income Assessment - (this helps determine if you are eligible for government assistance &amp; ensures the correct fees are charged upon admission)</li> <li>• Power of Attorney or Guardianship or Administration order</li> </ul>
<b>OFFER</b>	When you are offered a place in our Aged Care facility. <ul style="list-style-type: none"> <li>• A pre-admission interview will be arranged with our Aged Care Facility Manager to explain care needs &amp; preferences</li> <li>• The Resident Agreement will be explained by our Resident Trust Officer</li> </ul>

If you are not ready for permanent placement, you are welcome to return your completed Application Form and join our waitlist.

My Aged Care helps you find the information you need about aged care services. This can be as simple as calling the My Aged Care contact centre on 1800 200 422 or go to [www.myagedcare.gov.au](http://www.myagedcare.gov.au). My Aged Care provides you with information about:

- different types of aged care services
- eligibility for services
- costs of your aged care services, including fee estimators.



**Swan Hill District Health**  
**Splatt Street, Swan Hill. Phone: 5033 9300**  
 Website: [www.shdh.org.au](http://www.shdh.org.au)

