

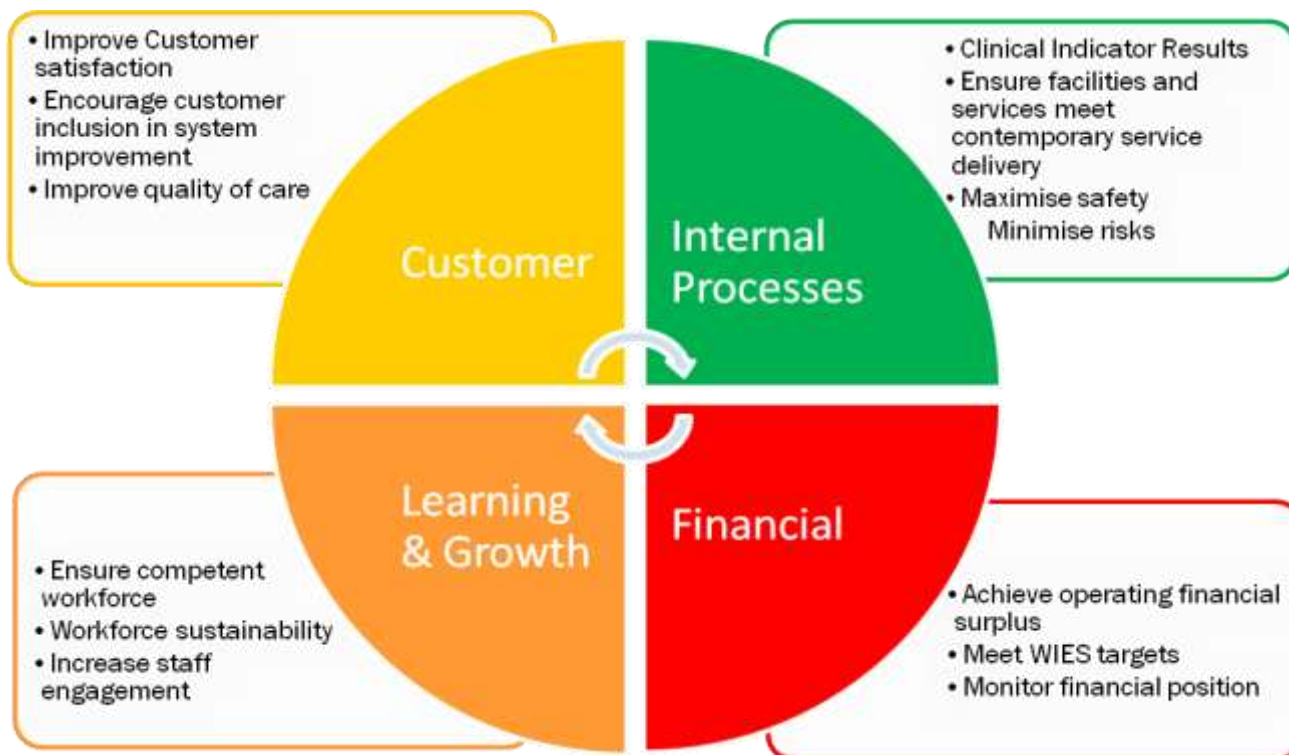
# Strategic Plan 2010 - 2013

## Vision

Swan Hill District Health will provide appropriate services in the right setting by dedicated people with and for our community

## Values

<b>Respect</b>	•this means that you interact with others as you would expect them to interact with you.
<b>Professionalism</b>	•this means we deliver services with integrity, honesty and competence.
<b>Caring</b>	•this means that we provide a standard of service and support which we would expect for ourselves.
<b>Committed</b>	•this means that we are dedicated to the promotion and success of the organization.
<b>Collaboration</b>	•this means working together in a positive, supportive manner.



## Balanced Scorecard

Overall performance will be tracked using measurable indicators for the above key result areas

## Goals

- Achieve an operating financial surplus
- Enhance existing services and identify new services required by the community
- Our community is engaged and valued
- Facilities to meet contemporary service delivery
- Accreditation and Health Process Redesign
- Staff demonstrate health service values