

## What do I do with my completed form?

Complete and submit using one of the following methods:

- Hand it to a staff member, or
- Place it in a Feedback box located throughout the Health Service
- Post to Box 483, Swan Hill, Vic, 3585

## What happens to the feedback provided on this form?

Once you have completed this form, your feedback will be formally logged in our system, then raised and reviewed by the appropriate Manager.

If you are unable to communicate in writing, please contact staff on (03) 5033 9317.

## What if I am not satisfied with the outcome?

If you still have concerns or need further assistance and advice you may contact:

Disability Services Commissioner: **1800 677 342**

Health Complaints Commissioner: **1300 582 113**

Office of the Public Advocate: **1300 309 337**

Victorian Equal Opportunity: **1300 891 848**

Aged Care Quality and Safety Commission:  
**1800 951 822**

Elder Rights Advocacy: **1800 700 600**

## Our Values:

**Inclusive, Compassionate,  
Progressive, Accountable**



## Swan Hill District Health

### Swan Hill District Health – Main Site

48 Splatt St / P.O Box 483

Swan Hill, Vic, 3585

Ph. (03) 5033 9317

Email. [feedback@shdh.org.au](mailto:feedback@shdh.org.au)



[www.shdh.org.au](http://www.shdh.org.au)



### Quality and Risk Department

Ph. (03) 5033 9317.

Weekdays 8am – 4.30pm

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# FEEDBACK

Tell us what you think  
Your Views Matter

Swan Hill District Health



