

FOR MORE INFORMATION CONTACT:

ABORIGINAL HEALTH UNIT

Swan Hill District Health

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Swan Hill District Health would like to acknowledge First Nations communities of Wamba Wamba, Waddi Waddi, Barapa Barapa, Latji Latji and the Tatti Tatti people on whose land, we work and live.

We pay respect to all Elders past and present and honour their connection to the land and water.



Aboriginal Hospital Liaison (AHL)

Aboriginal Hospital Liaison Services

ARE YOU ABORIGINAL AND/OR TORRES STRAIT ISLANDER?

- WHY THIS QUESTION IS ASKED

Everyone is asked “are you of Aboriginal or Torres Strait Islander origin?” We can never assume someone is an Aboriginal or Torres Strait Islander person.

We would like to know if you are Aboriginal and/or Torres Strait Islander because we can provide more Culturally sensitive services and offer a referral to the Aboriginal Hospital Liaison (AHL). It is your choice whether you identify or not, or are referred to the Aboriginal Hospital Liaison.

THE ROLE OF THE AHL

The role of the AHL is to offer support to Aboriginal and Torres Strait Islander people on their journey through Swan Hill District Health (SHDH) to promote connected care and better experiences.

The AHL also supports SHDH staff to better understand and respect the needs of Aboriginal and Torres Strait Islander people, to ensure a Culturally appropriate experience at SHDH.

CONFIDENTIALITY

You and your family’s right to privacy and confidentiality will always be respected.

Please note the AHL is not a transport service.

Aboriginal Hospital Liaison Services

HOW THE AHL CAN SUPPORT YOU

The AHL can:

- Provide you and your family with Cultural and social support
- Talk with your doctors, nurses or allied health staff at your request
- Help provide you with things you may need for your stay in hospital stay e.g. toiletries
- Assist you with any concerns and provide you with other options where appropriate
- Connect you with other services in the Community if requested
- Make sure any services you require are arranged prior to your discharge
- Help you understand any information you are unsure of
- Help you with appointments and meetings both as a patient and following discharge
- Assist with surgery pre admission appointments
- Assist you to find relevant information and resources
- Link you in with other AHL’s if you need to attend another hospital

HOW THE AHL CAN HELP STAFF AT SHDH

The AHL can:

- Ensure equal access to healthcare for Aboriginal and Torres Strait Islander people
- Be a point of contact for all Aboriginal and Torres Strait Islander people if requested
- Facilitate referrals to other services particularly those that are Culturally specific for Aboriginal and Torres Strait Islander people