

2. REGULAR REPORTS		Outcome	Completed
2.1	New Consumers	7 new consumers welcomed to Logan Lodge	Y
2.3	Catering – food services	Concerns with meals pizza and chips are not always hot when served and would like larger portions. Majority of meals are served with too much salt. Kitchen to be advised to increase portion sizes and to address the salt issue.	N
2.4	Laundry	Consumers have misplaced items in the past, this will be followed up with laundry services. If clothing items are misplaced or purchased to notify Ward Clerk at reception or speak with Lifestyle staff to arrange names to be printed on garment.	N
2.5	Activities	Consumer would like to see more external activities for example musical bands. Currently all external activities are on hold due to COVID-19. Consumers are very happy with all activities on offer and thanked activity staff for all their hard work. Upcoming events <ul style="list-style-type: none"> • celebrating Valentine’s Day • St Patrick. Consumer asked why the bus outing to Tower Hill was cancelled. This was cancelled due to the weather forecast predicted rain. Therefore would not be a very enjoyable outing and Health and Safety concerns for consumers.	Y
2.6	Feedback - process	Consumers mentioned they do not feel safe to speak up with any concerns. Encouragement was given to consumers to speak with Lifestyle or nursing staff if they would like support. It was noted the facility appreciates their feedback.	Y
2.7	Volunteers	Consumers would like the volunteers to return, due to COVID-19 unsure when the volunteers can return but will keep the consumers informed. Currently the volunteer gardener is here to attend to the gardens	Y
3. NEW BUSINESS		Outcome	Completed
3.1	Meetings	Logan Lodge will be providing Family, Friends Meeting via zoom so family and friends can be present.	Y
3.2	Concerns	Pizza and chips cold and small portions sizes Salt in meals Missing clothing All concerns to followed up with appropriate services.	N
4. RECOMMENDATION FOR DECISION			
4.1		Nil	
5.	Meeting closure: 11:15		
6.	The next meeting will be held Tuesday 9th March, 2021 at 10:30 in the Activity Room		