

What is Residential In Reach

The **Residential in Reach (RIR)** is a non admitted service for consumers living in residential aged care facility (RACF) to reduce the risk of avoidable ED presentation and hospital admission.

RIR provides care, consultation, referral, education and support for consumers and care providers in the Residential Aged Care Facility.

Contact RIR if you:

- Are unable to access the resident's GP (or if the GP is requesting Residential In Reach)
- Are considering sending a resident into emergency department
- Are needing assistance to perform a procedure
- Are needing timely clinical advice

FOR MORE INFORMATION CONTACT:

Residential In Reach

Swan Hill District Health

Phone: 0483 115 039

Email: residential-inreach@shdh.org.au

Web: www.shdh.org.au



Residential In Reach (RIR)

Who can use our service?

- RACF's staff
- GP's
- Locum Medical officer
- Ambulance Victoria
- Victorian Virtual Emergency Department
- Emergency Department
- Inpatient hospital service

RIR aims to reduce avoidable hospital visits to the emergency department and/or acute service by providing timely support, early intervention and holistic patient centered approach.

RIR service is not intended to replace primary care provided by general practitioners.

How to refer

Referrals are completed by telephone

0483 115 039

Referrals are accepted from Residential aged care facility staff, GP's, Locums, ambulance services, VVED.



SHDH RIR Area of Service

- SHDH Logan Lodge
- SHDH Jacaranda Lodge
- Hope Aged Care—Swan Hill
- Respect—Alcheringa Lodge Swan Hill

Service we provide

- Post hospital discharge follow up
- Initial consultation and review of acutely unwell residents
- Delirium, infection and sepsis screening
- Speciality care: Urinary Indwelling Catheter & Percutaneous Endoscopic Gastrostomy
- Wound Management
- Pain management
- Diabetes Management
- Palliative care support
- Falls management plan
- Advice re: Infection outbreak management
- Dementia support
- Chronic Disease and management plan
- Facilitate transition to ongoing care in the home. i.e. Hospital in the Home.