



0483 115 039

Available 8am – 4.30pm Monday to Friday, excluding public holidays

SERVICES AVAILABLE

Services available include however are not limited to:

- Resident assessment in Residential Aged care facility
- Advanced Care Planning coordination
- New device or treatment plan requiring specialty care.
- Indwelling catheter/supra-pubic catheter management
- Wound consultancy
- Palliative care support and management
- Dehydration management
- Bowel management
- Diabetes Management
- Provide in-service education to Residential aged care facility staff as required

How to Refer:

Please call In Reach on 0483 115 039 and provide the consumers details (Full name, DOB, RACF), reason for referral.

RIR is a free service that provides on-site clinical support to residents living in RACF, providing an alternative option to review in the hospital Emergency Department. The treating General Practitioner should be contacted as the first option of care. RIR can be contacted to assist with assessment and to liaise with the GP to establish a plan of care.

Residential In Reach is not intended to replace the continuing care of General Practitioners.

RIR aims to:

- Facilitate optimum health care and health outcomes for residents living in RACF's
- Provide timely clinical support to RACF to enable residents to remain in their home environment
- Assist residents, facility staff and families to coordinate care through the hospital system

Contact RIR if you:

- Are unable to access the resident's GP (or if the GP is requesting RIR)
- Are considering sending a consumer into Emergency Department
- Need timely clinical advice.

WHO CAN REFER?

General Practitioner, Emergency Department, Residential Aged Care Facilities, Ambulance Victoria, Consumer, Carers/Families, Victorian Virtual Emergency Department