



Swan Hill
District Health
Connected Care. Best Experience.



Inclusive

Compassionate

Progressive

Accountable

Human Resources Business Partner - People and Culture Advisor Permanent - Full time

Are you looking for a lifestyle change? Does a friendly rural community on the banks of the beautiful Murray River appeal to you? Do you live in Swan Hill and have thought to come work for the Hospital? This role may be the perfect catalyst to make that change:

Swan Hill District Health's (SHDH) People and Culture department provides full human resource management services to all aspects of the Hospital and Healthcare Services. The role reports to the People and Culture Operational Director. The department is fast paced, dealing with a high volume of matters and is keen to enhance our systems and processes to achieve best practice customer service in all aspects of our deliverable. Are you ready for a Challenge?

About the role:

The People & Culture Business Partner is part of a small team, leading and implementing change and engagement activities across SHDH, together with managing operational aspects of human resources. The role will provide advice and coaching to leaders on best practice human resource management and provide generalist support as required.

About You:

- Tertiary qualifications in Human Resources Management and/or Business or other appropriate disciplines or working towards
- A minimum of three years' experience in a developing generalist Human Resources role
- Previous Workers Compensation and Return to Work experiences would be an advantage.
- Ability to 'think outside the box'
- Committed to facilitating a work environment to create a positive and engaged work culture
- Proven ability to develop effective and cohesive relationships
- Current National Police Check & Working with Children's Check
- Mandated COVID Vaccinations & 2022 Flu Vaccination, Serology evidence of immunisation status

About us: Swan Hill District Health is a 143 bed (including Aged Care), fully integrated rural public health facility servicing a greater community of around 35,000 people. Our vision at, Swan Hill District Health, is to provide clear, connected care, best experience for our community

SHDH is a compassionate, family friendly employer where every employee is a valued team member. Inclusive of a perfect work/life balance, SHDH also provides:

- ◆A dynamic workplace
- ◆Free onsite car parking
- ◆Remote Salary Sacrifice/Packaging
- ◆Discounted Corporate gym memberships
- ◆Professional Development opportunities
- ◆Employee Assistance Program

To apply for this position, email the completed Application for Employment form, Cover letter, CV and response to the key selection criteria to employment@shdh.org.au.

You will find the full position description containing the key selection criteria & application for employment form in the attached documents. Swan Hill District Health reserves the right to commence interview immediately upon receipt of applications.

Enquiries about this role should be directed to Fiona Lawrance, Operational Director People & Culture Care, Ph: (03) 5033 9994 or E: flawrance@shdh.org.au

Closing date: Friday 12 July 2024

Swan Hill District Health is an equal opportunity employer committed to diversity and inclusion. We welcome applications from Aboriginal and Torres Strait Islander people, people with diverse cultural and linguistic backgrounds and people with disability.

Position:	Human Resource Business Partner- (2 positions)
Classification:	Level 4 (HS4)
Department:	People & Culture
Reports to:	Operational Director People & Culture
	Full Time
Position Summary:	<p>The Human Resource Business Partner is part of a team leading and implementing change and engagement activity across Swan Hill District Health (SHDH), as well as managing operational aspects of human resources. This position will provide expert advice and coaching to internal leaders on best practice human resource management.</p> <p>Additionally, the role partners with key internal stakeholders to manage both positive and challenging aspects of the employment relationship, and identifies and implements opportunities for improvement and change, leading to continuous improvement and positive employee culture.</p>
Responsibilities:	<p>This position's key responsibilities are:</p> <p>Human Resource (HR) Strategy and planning:</p> <ul style="list-style-type: none"> • Support the development and implementation of the strategy to support effective management of employee and industrial relations matters across SHDH, with the aim of mitigating organisational risk and enhancing engagement and performance. • Assist with the development and delivery of the organisations workforce plan to support current and future workforce initiatives with a focus on recruitment and retention. • Guide and support front line managers to implement HR programs and activities to facilitate a cohesive and effective team. <p>People and Culture Services:</p> <ul style="list-style-type: none"> • In consultation with the Operational Director People and Culture operationalise a professional People & Culture (P&C) service model that is focused on delivering client focused, agile, responsive and continually improving service delivery to promote positive and proactive staff engagement. • Foster a professional and customer service centric culture. • Support the People and Culture team through mentoring to increase the capability and team capacity. • Provide a full range of professional HR generalist support which may include (but not be limited to) Award/Enterprise Agreements (EA's) interpretation, disciplinary discussions, investigations, reclassifications and policy development. • Provide support to the Talent Acquisition Officer to ensure effective and efficient end-to-end recruitment processes that supports the attraction and retention of high-quality candidates to achieve organisational objectives. • Align to and demonstrate the organisation values through reinforcing the values in Human Resource practices, role modeling the values, promoting the organisations ethos in behaviour and practice,

including but not limited to all actions being underpinned by the principles of fairness and equity.

Metric, Surveys and Audits

- Support the organisation to develop, implement and monitor core metrics to monitor organisational effectiveness.
- Manage the People Matter Survey Coordination yearly to promote engagement and assess the organisational climate, including developing strategies to address matters identified in the survey
- Conduct HR audits to evaluate HR functions/activities, including developing strategies to facilitate best practice functions/activities.

Organisational development:

- Collaborate with the Executive and management team to deliver a range of initiatives to support the development of a high performing culture across SHDH.
- Support managers and executives, to effectively implement cultural change initiatives.

Leadership, Learning and Development

- Provide expert advice, coaching and mentoring to managers, and executives on people, culture, industrial relations and organisational development issues.
- In consultation with the Operational Manager People and Culture identify P&C training opportunities throughout SHDH to ensure a comprehensive knowledge, understanding and adherence of key P&C policies and procedures to facilitate a positive and engaged organisational culture.

Performance Management

- Effectively execute Employee Relations and Industrial Relations solutions, including the investigation of complaints and allegations, case management of performance and conduct issues and grievance process management.
- Consult with the Operational Manager People and Culture on the management of all industrial relations matters.

Application of industrial instruments

- Interpret and apply relevant EA's including the ability of legislative conditions relevant to Health.
- Actively engage with Victorian Hospitals' Industrial Relations Association in the bargaining and negotiation of EA's and ensure SHDH remains compliant in its industrial duties throughout.
- Ensure SHDH's compliance with legislative changes and requirements that impact on business deliverables.
- Where necessary assist and support workplace implementation committees.

Inclusion and Diversity

- Assist in the planning to embrace workplace diversity strategies to ensure a proactive and preventive approach to diversity management, equal opportunity, human rights, anti-discrimination legislation and the prevention of bullying and harassment.
- Support Human Resource functions to ensure robust processes in phased retirement, flexible work arrangements, returning to work.

Return to Work and Worker Compensation Management.

- Proactively manage all worker related absences due to injury to achieve a positive outcome.

	<ul style="list-style-type: none"> • Work with SHDH Work Compensation Provider to manage claims proactively. • Liaise with WorkSafe and the OHS Coordinator in regard to workplace injuries. <p>People & Culture programs and processes</p> <ul style="list-style-type: none"> • In consultation with P&C Team develop, provide advice, consult and implement best practice people management processes. • Support the P&C team in the development, implementation and continuous evaluation of the health and wellbeing programs and reward and recognition programs. • Contribute to the design of People & Culture policy's and procedures, ensuring they are relevant, up-to-date and accessible to all staff. • Lead various P&C projects under direction of Operational Manager People & Culture. <p>Policies & Procedures</p> <ul style="list-style-type: none"> • Ensuring awareness, compliance and activation of HR policies and procedures eg.: flexible work arrangements, purchased leave, absenteeism management, etc. • Contribute to the education of new & updated policies/procedures. Provide advice, including consultation with Payroll, to ensure employee remuneration is paid in accordance with EA's and that terms and conditions of employment are compliant with appropriate legislation.
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<p>Key Selection Criteria</p>	<p>Selection will be based on personal qualities, knowledge and skills required to achieve the objectives this position.</p> <ul style="list-style-type: none"> • Tertiary qualifications in Human Resources Management and/or Business or other appropriate disciplines or working towards. • A minimum of three years' experience in a similar role. Experience in Health will be favorably considered. • Comprehensive knowledge and experience: <ul style="list-style-type: none"> - Understanding of relevant legislation, particularly employment law and the ability to interpret legislation, enterprise agreements and policies. - Experience in Human Resources Management; including exposure to recruitment and engagement, human resource advice, remuneration administration, performance management, dispute resolution processes cultural intervention and training and knowledge of contemporary Human Resources practice • Ability to work in a changing environment and demonstrate flexibility and problem-solving skills. • Demonstrated ability to develop the capability of staff and managers. • Ability to relate to, and negotiate with, a wide range of individuals and groups, including development of effective relationships to facilitate change. • Demonstrated commitment and understanding of confidentiality/privacy principles and the importance of same in human resource management. • Highly developed verbal and written communication skills. • Membership of, and active participation in, appropriate industry associations or forums and commitment to continued professional development • Excellent skills in Microsoft Excel, Word, PowerPoint and exposure to HRIS systems. • Current National Police Check. • Evidence of immunisation records/history as part of the Health Services Act 1988, 2020 Amendment (Mandatory Vaccination of
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	Healthcare Workers) through either documentation or copy of serology report. It is required that there is immunisation for all vaccine preventable illnesses.
Salary/Award:	Victorian Public Health Sector (Health and Allied Services, Managers and Administrative Workers) (Single Interest Employers) Enterprise Agreement 2021-2025.
Infection Control:	<ul style="list-style-type: none"> Adhere to Infection Control requirements and policy.
Continuous Quality Improvement:	<ul style="list-style-type: none"> Each staff member is expected to demonstrate a commitment to best practice. All staff shall take responsibility for their own practice and share responsibility for creating and maintaining a system that provides safe, high quality health care. All staff will participate in quality improvement activities aimed at improving patient outcomes and maintaining accreditation standards. It is the responsibility of every staff member to be familiar with Health Service-wide and specific Department Policies & Protocols.
Person Centered Care:	<p>The Health Service supports in its values the philosophy of Person-Centered Care to ensure all people, including health service providers; clients, their carers and family members are respectfully cared for and encouraged to participate in the provision of quality health care.</p> <p>Recognise diversity is part of every person & as such providers of health care must be actively involved in developing models of care that are person centered.</p>
Child Safety:	<p>All children have the right to feel and be safe. Keeping children safe is everyone's responsibility. SHDH is committed to providing a child safe environment where children are safe and feel safe, and where their voices are heard about the decisions that affect them.</p> <p>SHDH have zero tolerance to child abuse.</p> <p>Each employee has a responsibility to adhere to this requirement. Any breach of this standard will result in disciplinary action.</p>
Our Purpose:	<p>Connected Care / Best Experience</p> <p>SHDH commits to meet the growing health care needs of our community through our new vision to provide better-connected care and to achieve the best care experience.</p>
Privacy and Confidentiality:	<p>SHDH are committed to protecting patient and staff privacy and confidentiality, as it is an important aspect of our commitment to providing high quality services. In accordance with both the Health Records Act and the Information Privacy Act, information should only be used and disclosed for the primary purpose of its collection.</p> <p>Each employee has a responsibility to adhere to SHDH's Privacy and Confidentiality Policy, as it is a condition of employment. Any breach of the rules of privacy and/or confidentiality relating to health service business, patients or medical records will result in disciplinary action.</p>
Mandatory Training:	All employees must be aware of and complete designated mandatory training within the required time frame.

Safety:	RESPONSIBILITIES: It is the responsibility of every staff member to: <ul style="list-style-type: none"> • Take reasonable care for their safety and the safety of others while at work. • Report accidents, incidents and potential hazards as soon as reasonably practicable to your supervisor and record on VHIMS reporting system. • Advise their supervisor if they have an injury or illness that may affect their ability to perform the inherent requirements of your position. • Be familiar with emergency and evacuation procedures as detailed in the Emergency Procedures Manual. • Complete all Mandatory training requirements as identified and directed. • Comply with the Occupational Health and Safety Act and all SHDH O.H. & S. online Policies and Procedures.
Asset Management:	Staff with asset management responsibilities are required to adhere to the Asset Management Policy and Protocols.
Review:	Completion of My Work Plan on a yearly basis.
Previous Revision dates:	Oct 20, April 22, Aug 22
Current:	March 2024
Managers Name:	Fiona Lawrance
Managers Signature:	
Employees Name:	
Employees Signature:	